

**Coastal Health & Wellness  
Governing Board  
December 5, 2024**

**Board Members:**

Donnie VanAckeren  
Dr. Tello  
Elizabeth Williams  
Rev. Jones  
Sergio Cruz  
Cynthia Darby  
Flecia Charles  
Dr. Campbell  
Sharon Hall  
Kevin Avery

**Staff:**

Philip Keiser, MD, Executive Director  
Chris Garcia, MD, Medical Director  
Hanna Lindskog, DDS, Dental Director  
Della Brown, RN, GCHD Chief Operating Officer  
Ruth Cable, Interim Chief Financial Officer  
Tiffany Carlson, RN  
Ashley Sciba, RN  
Brittany Rivers  
Laura Norman  
Luz Amaro  
Samuel Sharp

Chad Johnson  
Tamesha Hampton  
Virginia Lyle  
Judie Olivares  
Wendy Jones  
Francine Anders  
Debra Howey  
Donna Salcido  
Chris Davis  
Darlene Anderson  
Tikeshia Thompson-  
Rollins

**Excused Absences:** Ivelissa Caban and Victoria Dougharty

**Items#1 Comments from the Public**

There were no comments from the public

**Items#2-5 Consent Agenda**

A motion was made by Sergio Cruz to approve the consent agenda items two through five. Cynthia Darby seconded the motion, and the Board unanimously approved the consent agenda.

**Item#6 Consider for Approval October 2024 Financial Report Submitted by Ruth Cable**

Ruth Cable, Interim Chief Financial Officer, presented the October 2024 financial report. A motion to accept the October report as presented was made by Sergio Cruz. Sharon Hall seconded the motion and the Board unanimously approved.

**Item#7 Consider for Approval Bad Debt Write-Off in the Amount of 8,051,331.92 Submitted by Ruth Cable**

Ruth Cable, Interim Chief Financial Officer, asked the Board to consider for approval bad debt write-off in the amount of 8,051,331.92. A motion to accept the bad debt write-off as presented was made by Flecia Charles. Sergio Cruz seconded the motion and the Board unanimously approved.

**Item#8 Coastal Health & Wellness Updates**

- a) Organizational Updates Submitted by Executive Director
- b) Community Engagement Updates Submitted by Director of Community Engagement
- c) Dental Updates Submitted by Dental Director
- d) Medical Updates Submitted by Medical Director
- e) Human Resources Updates Submitted by Human Resource Manager

Dr. Keiser, Executive Director, presented the organizational updates. Dr. Keiser introduced Galveston County Health District's new Chief Operating Officer, Della Brown. Della is a registered nurse and comes with experience in Health Care Administration.

Brittany Rivers, Director of Community Engagement and Strategic Partnerships, updated the Board on all outreach events.

**Community Outreach:**

# Community Outreach

**Health Screenings:**

Bayside-2  
 Wayne Johnson-11  
 Dickinson-8  
 Seaside Senior Expo- 46  
 Santa Fe- 11  
 Wright Cuney-13

**Health/Resource Fairs/Number of**

**Individuals Engaged:**  
 Goodwill (every Tuesday/Thursday)-79  
 Veterans Food Drive (CHW)  
 Seaside Senior Expo-237  
 League City Community Fair- 208  
 Texas A&M Student Fair-44  
 Galveston Women’s Conference-300  
 Jamaica Beach Health Fair-12  
 BINGO Health Event-99  
 ROSC Recovery Rally  
 Minister’s & Leaders Breakfast -40  
 Tribe’s Closet Shopping Event SFISD  
 Financial Literacy w/ Wellby Financial

**Community Partner Events/Meetings**

**Attended:**  
 Seaside Senior Expo Planning Committee Meeting (Fridays)  
 Good Morning Mainland-34  
 Community Action Council  
 Sunrise w/ Santa Fe-14  
 Alzheimer’s Association Meeting  
 Santa Fe Senior Council Meeting  
 True Courage Meeting  
 Amoco VIP Partner Mixer  
 League City Chamber Leadership 101  
 Tribe’s Closet SFISD

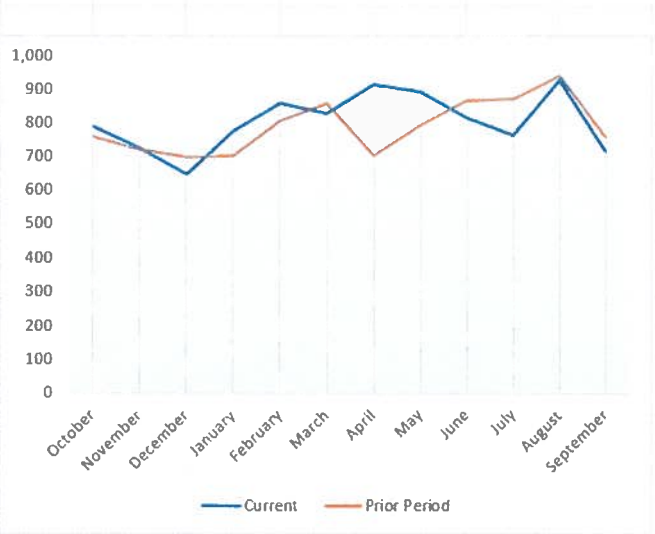
**Presentations:**

ADA House -7

**Dental Updates:**

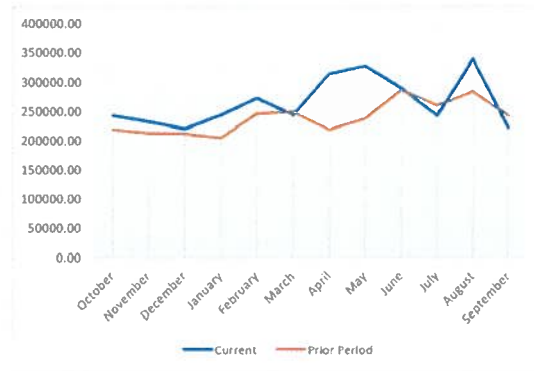
- Visit Numbers – Based on “FQHC Qual Enc” in NextGen
  - We continue to see walk in patients in pain as we can fit them into our schedule.
  - We continue to release comprehensive exams on the 15<sup>th</sup> of every month.
  - For September 2024, we had a decrease in qualifying encounters of 5.39% compared to September 2023. We had one full-time dental hygienist out for 2 weeks, a full-time dentist out for one week as well as a part-time dentist and part-time hygienist out for the month of September.
  - There was an increase of 1.92% in qualifying encounters when comparing October 1, 2023 – September 30, 2024, with October 1, 2022 – September 30, 2023.

	Dental Visits		
	Current	Prior Period	Percentage Change
October	790	759	4.08%
November	727	724	0.41%
December	651	699	-6.87%
January	777	705	10.21%
February	860	807	6.57%
March	830	862	-3.71%
April	917	703	30.44%
May	896	794	12.85%
June	816	869	-6.10%
July	765	873	-12.37%
August	931	942	-1.17%
September	719	760	-5.39%
	<b>9,679</b>	<b>9,497</b>	<b>1.92%</b>



- Dental Charges
  - For September 2024, we had a decrease in charges of 8.60% compared to September 2023, despite a
  - There was an increase of 11.01% in charges when comparing October 1, 2023 – September 30, 2024, with October 1, 2022 – September 30, 2023.

	Dental Charges		Percentage Change
	Current	Prior Period	
October	242484.94	219509.13	10.47%
November	232984.87	212888.39	9.44%
December	220707.93	212604.72	3.81%
January	243868.23	205496.39	18.67%
February	272270.63	246445.91	10.48%
March	244211.64	249268.80	-2.03%
April	314429.45	219287.99	43.39%
May	328409.64	237808.77	38.10%
June	289848.88	286067.92	1.32%
July	243424.92	260500.48	-6.55%
August	338990.64	284240.20	19.26%
September	222065.08	242952.55	-8.60%
	3193696.85	2877071.25	11.01%



- Current projects, plans, department overview for dental
  - Dr. Lindskog continues to serve on the COM Hygiene School Advisory Board.
  - The transition of the Dental Access Specialists to the Dental Team is going well.
  - Head Start visit report will be included in the October Dental Board Report presented at the November Board meeting
- Outreach Activities
  - Texas City Police Ministers and Leaders’ Breakfast – Tamesha Hampton (Dental Office Manager) attended – September 24<sup>th</sup>
  - We are currently planning a Sealants with Santa event for December 7<sup>th</sup>.

**Medical Updates:**

Chris Garcia, MD, updated the Board on Medical services in the Coastal Health & Wellness Clinic.

School Based Clinic:	November visits by Nov 26	
Students:	5	
Staff:	1	
Telehealth:	37	
Telehealth/Doxyme:	October visits	November visits by Nov 26
	263	196
CHW Clinic visits:	October visits	November visits (not full month data)
Kept:	2356	1834
No Show:	847	619
No-shows rate:	26%	25%
Retinal scans:	45	27
Total charges:	\$584,937.35	\$377,774.89

Comments: Variance in numbers from October to November likely due to vacation days taken by providers, as well as clinic being closed for Thanksgiving

**Clinic Updates:**

Physician Assistant to start 12/4/2024

We continue to partner with UTMB and St Vincent on study to improve diabetic control. We continue with our weekly meetings to go over results from patients enrolled in study from CHW

We have installed spirometer equipment at both Texas City and Galveston clinic. We will be training staff on use; this should help with evaluating and monitoring respiratory diseases

Retinal cameras are going well

**Item #9 Comments from Board Members**

None

The meeting was adjourned at 1:01p.m.

  
\_\_\_\_\_  
Chair

02/06/2025  
\_\_\_\_\_  
Date